

Mission Vision And Values

Our Mission

Our future strategy starts with our mission, which is enduring. It declares our purpose as a company and serves as the standard against which we weigh our actions and decisions. Our **“End-To-End Performance”** is the unique combination of unrivalled product quality, technical support and service delivery that we promise our customers. We will:

- Take pride in what we do
- Give our customers confidence in how we operate (ISO9001 & IEC80079-34)
- Ensure compliance to our regulatory framework
- Create value and make a difference to our stake holders
- Provide a safe working environment where our people are inspired to be the best they can be
- Minimise our environmental impact in the way we do business

Our Vision

Our vision serves as the guiding principle to every aspect of our business by describing what we need to accomplish in order to continue achieving sustainable growth. We will:

- Be a forward thinking efficient business that is open to ideas
- Managing our risks to the business and to our stakeholders
- Have a product portfolio that meets current and future needs
- Developing our skills and abilities to deliver the expectation of our stakeholders
- Nurture a global network of customers and suppliers for mutual profitable benefit
- Meet all our regulatory obligations in relation our business, product and environment

Our Values

Our values serve as a compass for our actions and describe how we behave in the world. They are:

- Leadership: Taking responsibility in all we do and leading each other to deliver our customer promise
- Integrity: Always being honest and open with each other and our customers
- Passion: Being committed in heart and mind to deliver good customer service & product
- Diversity: Treating each other with respect and courtesy and consideration at all times
- Regulatory compliance: What we do, we do well and meet our obligations

This document drives and gives shape to our policies and management systems which spells out how we will achieve our goals.



T Thakore
Managing Director
Peppers Cable Glands Ltd

Review Date: 28 February 2018